

WHO Transformation: Changing together for a healthier world



WHO Regional Committee for Europe
68th Session, Rome, Italy
17-20 September 2018



World Health
Organization

WHO Transformation – the foundation

Grounded in....

WHO Constitution



Lessons learned from past regional and global-level reform efforts



Sustainable Development Goals (SDGs)



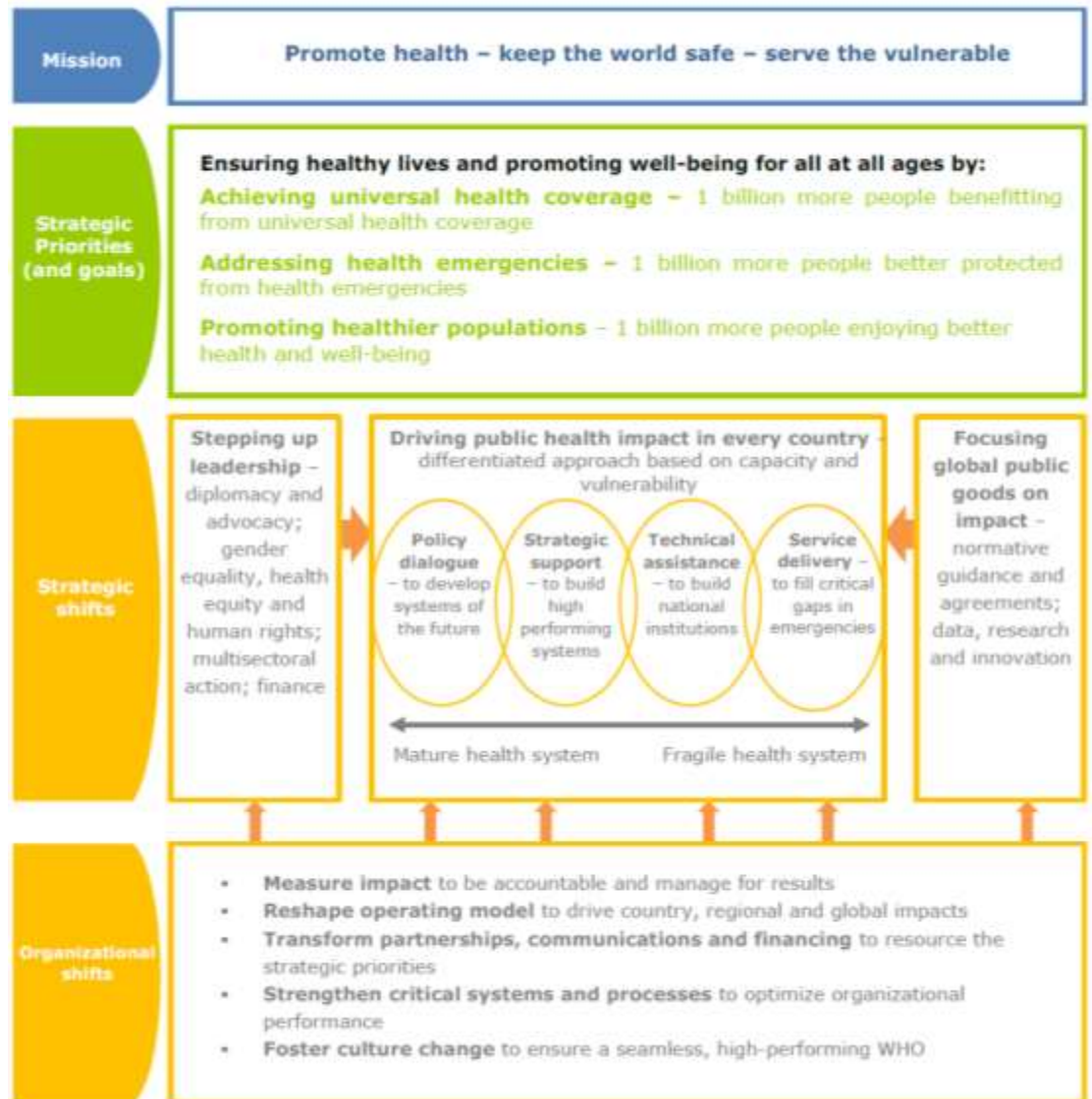
United Nations (UN) Reform

GPW13 – focus on impact at country-level

Who we are...

What we'll do...

How we'll do it...



The measurable difference we want to make...

1

billion

more people
with health
coverage

1

billion

more people
made safer

1

billion

lives
improved



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Transformation Goal

“Our goal is clear - to make WHO a modern organization that works seamlessly to make a measurable difference in people’s health at country level”



Process of Transformation

We listen....

- Member States
- Staff
- Partner environment

We Analyze...

- Detailed process mapping
- Benchmarking (for best in class)
- Global experts

WHO Transformation - Key focus areas



Shift focus from outputs to results and impact



Ensure normative work has country impact



Standardize core processes to facilitate WHO's work



Optimize culture for collaboration & performance



Address earmarked, unpredictable & fragmented funding

The big picture...

...so far...

...by end of year.



A new strategy



13th General Programme of Work (GPW13)



Programme Budget 2020-2021



Fit-for-purpose processes & tools



New WHO Planning & Budget Process



New processes for
- Performance management
- Recruitment
- Supply Chain Processes



A new operating model



New, 'predictable' WHO country office delivery model



New HQ model & 3-level alignment



Organizational culture & staff engagement



5 Corporate Culture Priorities & Global Change Network



WHO Corporate Values & new, agile 'ways of working'



New external engagement & partnerships



1st WHO investment case & Financing Campaign



New, WHO-wide External Engagement Model

Changing together for a healthier world: we're all in it together



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