

68TH SESSION OF THE WHO REGIONAL COMMITTEE FOR EUROPE

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Implementing the WHO transformation in the WHO European Region

Dr Nedret Emiroglu



In the European Region, the transformation builds on “Better health for Europe” adopted at RC60 in 2010

Seven strategic priorities:

1. the development of a European health policy as a coherent policy framework;
2. improved governance in the WHO European Region and in the Regional Office;
3. further strengthening of collaboration with Member States;
4. engaging in strategic partnerships with other stakeholders to jointly improve health and policy coherence in Europe;
5. strengthening the European contribution to global health;
6. reaching out through an information and communication strategy;
7. promoting the Regional Office as an organization with a positive working environment and sustainable funding for its work.

Source: [Better health for Europe – adapting the Regional Office to the changing European environment: the Regional Director’s perspective](#) (EUR/RC60/8; endorsed by resolution [EUR/RC60/R2](#)).

The European Region is fully integrated into the global transformation architecture

- Regional Director in the Global Policy Group
- Regional transformation team integrated into the global team
- Senior staff including WHO country representatives engaged in all work streams:
 - planning and impact framework
 - technical collaboration
 - normative work
 - data and information management
 - communication
 - external relations

What has happened in the European Region (1)

- Establishment of a Regional Coordinator and a team of WHO representatives engaged in the main working groups
- Contribution to bottom-up planning for implementation of GPW 13
- Engagement in discussions on the WHO operational model and business processes
- Retreat for WHO representatives and heads of country offices to review the transformation actions (21 September 2018)

What has happened in the European Region (2)

Follow-up on the results of the culture survey in the Regional Office:

- ✔ All staff meetings/workshops to discuss the results of the culture survey
 - ✔ Follow-up discussions within divisions/teams
 - ✔ Collaboration with the Respectful Workplace initiative and Staff Association
 - ✔ WHO/Europe task force to develop a European action plan on culture change
- Focus group discussions for the Executive Management Team and staff to deep-dive in the results
 - European action plan on culture

Establishment of the European Change Network

- Based on staff nominations through the culture survey
- Combined with representatives from geographically dispersed offices and country offices

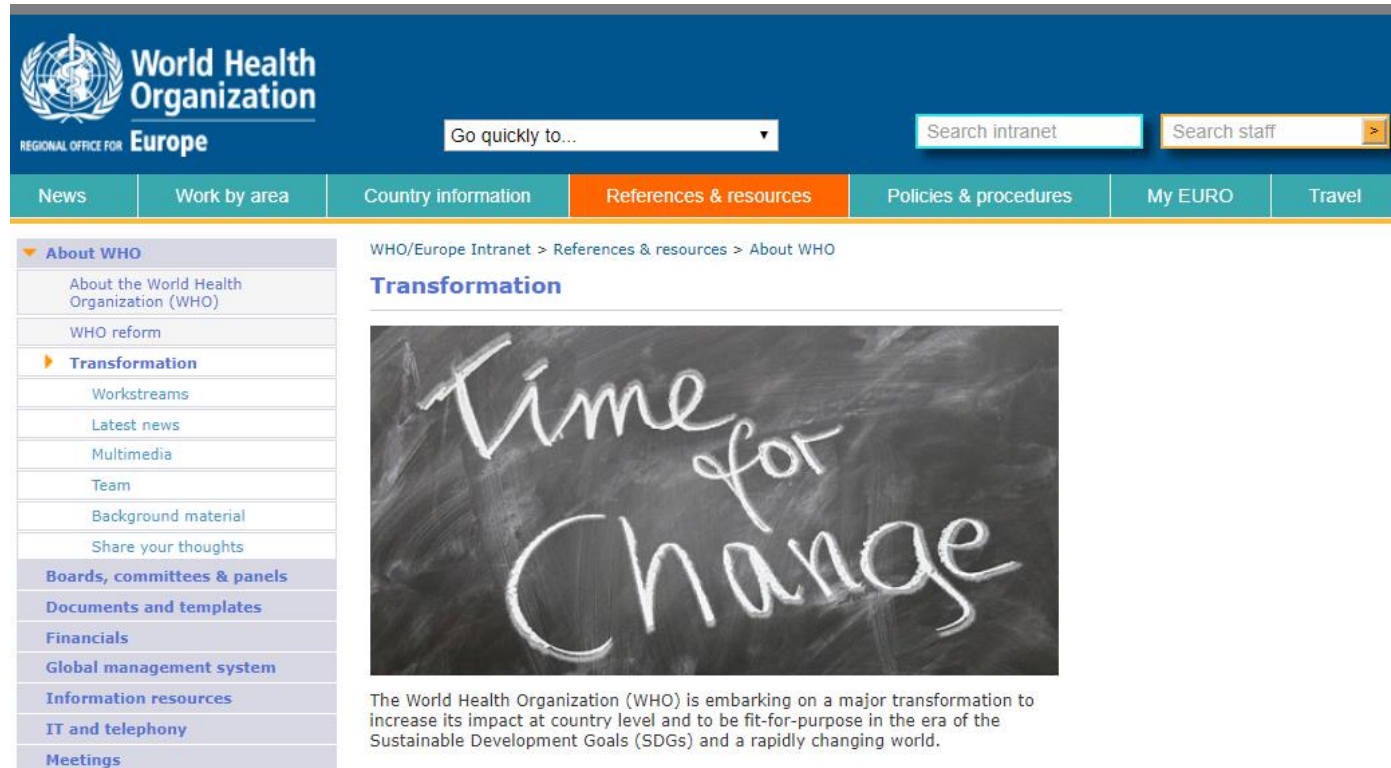
Governance reform in the European Region

Through the Standing Committee of the Regional Committee (SCRC) and successive SCRC working groups, the Region has been proactive in governance reform, focusing on:

- nomination procedures for the Executive Board and SCRC;
- the procedure for nomination of the Regional Director;
- strengthened governance oversight by Member States;
- management of governing body agendas;
- management of resolutions and amendments;
- alignment between global and regional governance;
- management of regional conferences.

Document EUR/RC68/8(L) on governance of the WHO Regional Office for Europe gives further details of initiatives undertaken in the European Region from 2010 to 2018.

New WHO/Europe intranet site on the transformation: a one-stop shop for all staff



The screenshot displays the WHO/Europe intranet interface. At the top left is the WHO logo and the text 'World Health Organization REGIONAL OFFICE FOR Europe'. To the right are search boxes for 'Go quickly to...', 'Search intranet', and 'Search staff'. Below this is a horizontal navigation bar with tabs for 'News', 'Work by area', 'Country information', 'References & resources' (highlighted in orange), 'Policies & procedures', 'My EURO', and 'Travel'. A left-hand sidebar menu lists various categories, with 'Transformation' expanded to show sub-items like 'Workstreams', 'Latest news', 'Multimedia', 'Team', 'Background material', and 'Share your thoughts'. The main content area shows the breadcrumb 'WHO/Europe Intranet > References & resources > About WHO' followed by the heading 'Transformation'. Below the heading is a chalkboard image with the text 'Time for Change' written on it. The text below the image states: 'The World Health Organization (WHO) is embarking on a major transformation to increase its impact at country level and to be fit-for-purpose in the era of the Sustainable Development Goals (SDGs) and a rapidly changing world.' Further down, there is a section titled 'The transformation timeline' with a description: 'This interactive timeline highlights key moments in the Transformation and also indicates future milestones and their approximate time frames.' The final paragraph reads: 'Please click on 'continue' below to view interactive timeline. If you wish to see the timeline in 3d please click the "3d" circle in the bottom left hand corner.'



Thank you

WHO Regional Office for Europe
UN City
Marmorvej 51
DK-2100 Copenhagen Ø
Denmark

