

The importance of health system strengthening for health and well-being



**World Health
Organization**

REGIONAL OFFICE FOR

Europe



**Organisation
mondiale de la Santé**

BUREAU RÉGIONAL DE L'

Europe



Weltgesundheitsorganisation

REGIONALBÜRO FÜR

Europa



**Всемирная организация
здравоохранения**

Европейское региональное бюро

Dr Zsuzsanna Jakab

Regional Director
WHO Regional Office for Europe

Event marking the 20th anniversary of the Ljubljana Charter
National Council of the Republic of Slovenia, Ljubljana, 16 June 2016

A vision for health care reform



Driven by values

Based on sound financing

Focused on quality

Oriented towards
PHC

Principles for
managing change:

- Develop health policy
- Listen to citizens' voices and choices
- Reshape health care delivery
- Reorient human resources for health care
- Strengthen management
- Learn from experience



Ljubljana Charter on
reforming health care

Centred on people

Targeted to health

Health 2020: a vision for Europe's greatest health potential by the year 2020

“Strengthening people-centred health systems... requires reorienting health care systems to give priority to **disease prevention**, foster continual **quality improvement** and **integrate service** delivery, ensure **continuity** of care, support **self-care** by patients, and relocate care as close to **home** as is **safe** and **cost-effective**.”

WHO Regional Office for Europe, 2013



From the Ljubljana Charter to Health 2020

2009 & 2013

Oslo conference:
Impact of crisis

2000

Introduced core health system functions:
governance; service delivery; financing; resource
generation



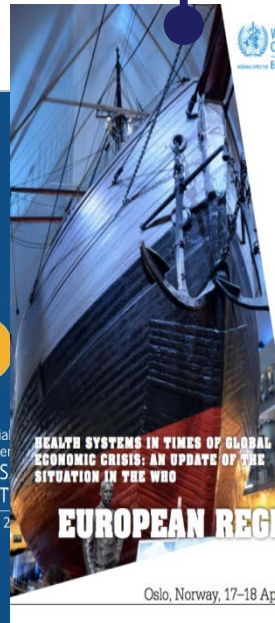
HEALTH 2020

A European policy framework
and strategy for the
21st century



Health 2020 priority area:
strengthening people-centred
health systems and public health

2012

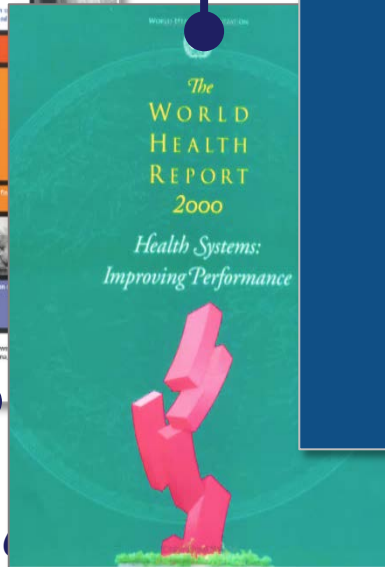


Oslo, Norway, 17-18 April



Tallinn Charter:
health systems
for health and wealth

2008 and 2013



*Health Systems:
Improving Performance*



2000

Introduced core health system functions:
governance; service delivery; financing; resource
generation



Ljubljana charter on
reforming health care
in Europe

Alma-Ata Declaration;
Ljubljana Conference on
Reforming Health Care

1978-90

Strengthening people-centred health systems in Europe: putting the WHO Europe priorities into practice

INTRODUCING THE 20TH LJUBLJANA CHARTER ANNIVERSARY ISSUE



By Zsuzsanna Jakab, Mirojka Kolar Celarc and Jevgenij Osainovskii

Zsuzsanna Jakab is WHO Regional Director for Europe, Mirojka Kolar Celarc is Minister of Health of the Republic of Slovenia and Jevgenij Osainovskii is Minister of Health and Labour of the Republic of Latvia.

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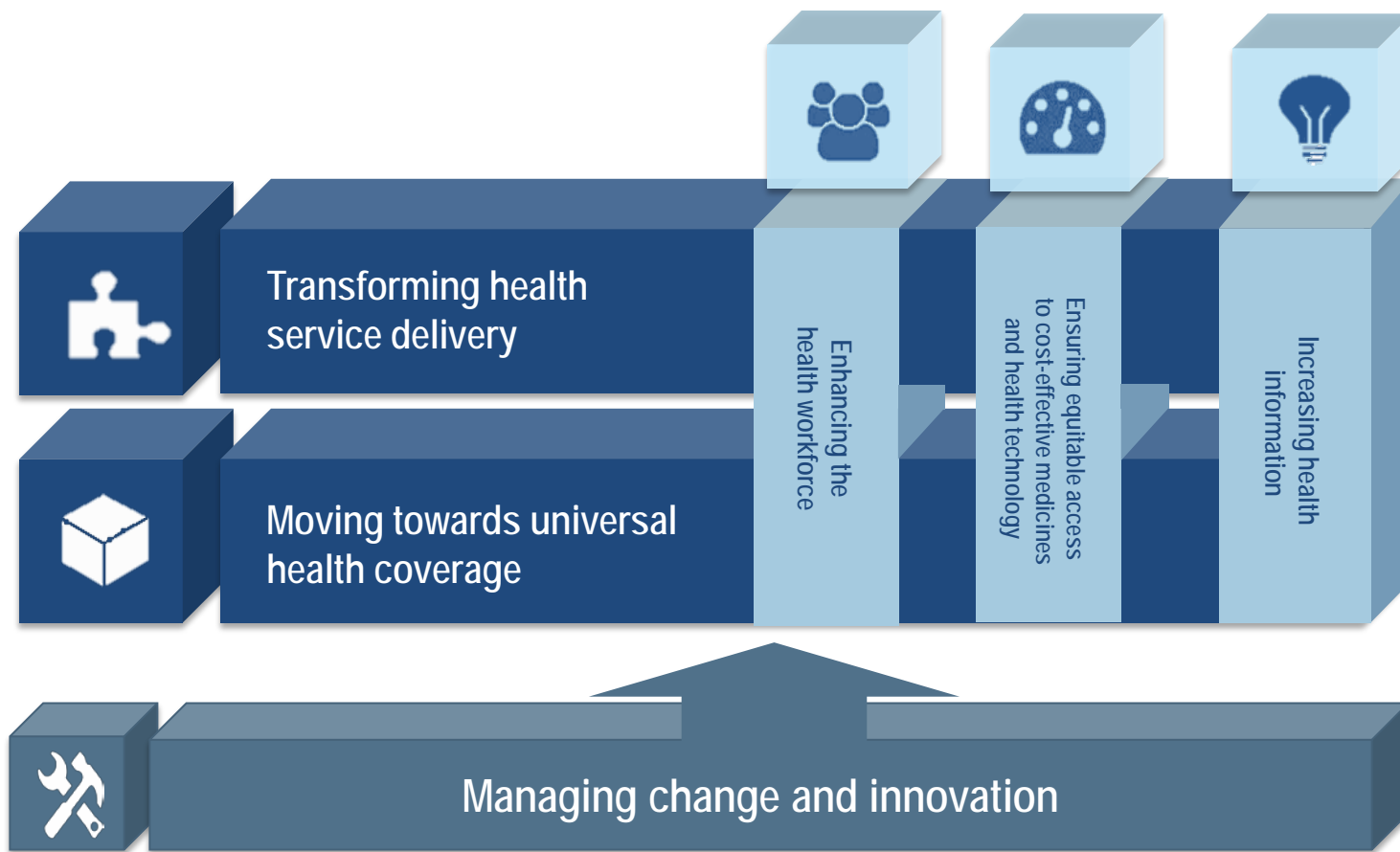
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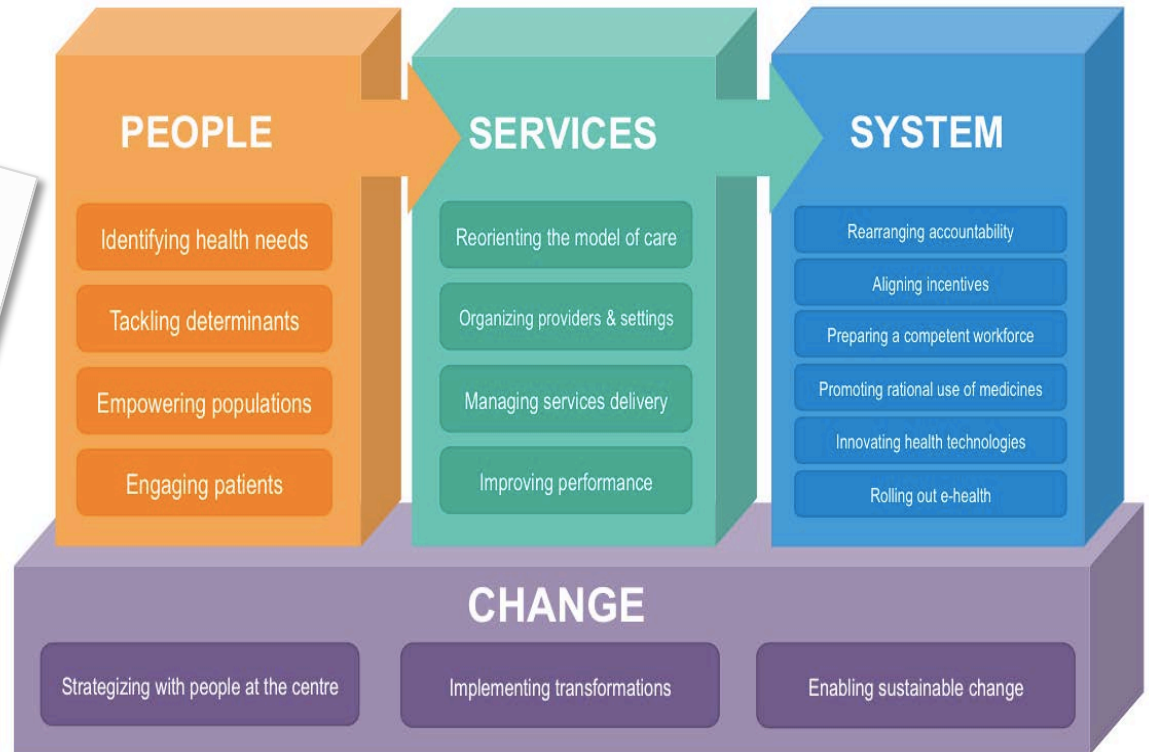
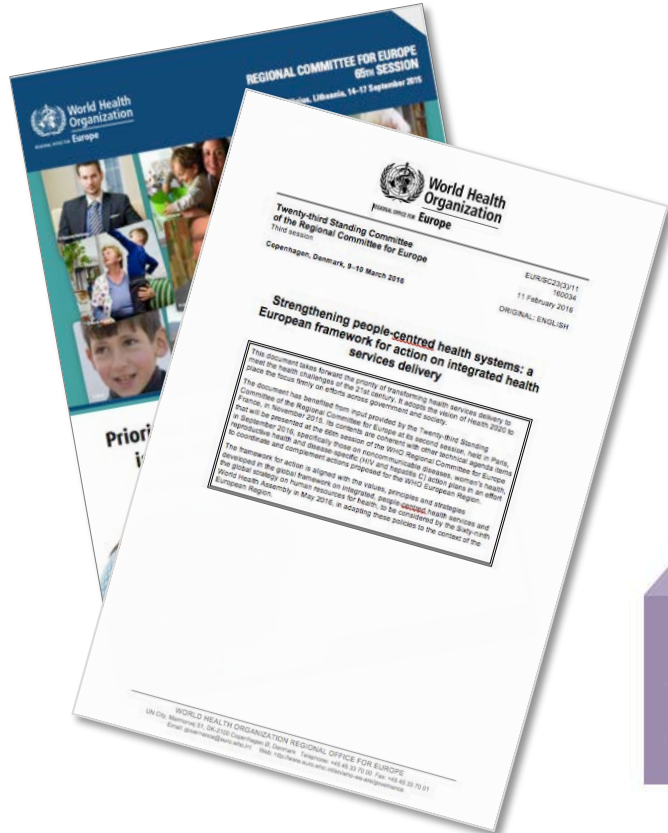
60 PUBLICATIONS



Walking the talk on people-centredness: priority areas of work for 2015–2020



The European Framework for Action on Integrated Health Service Delivery: four key domains for transforming service delivery in practice

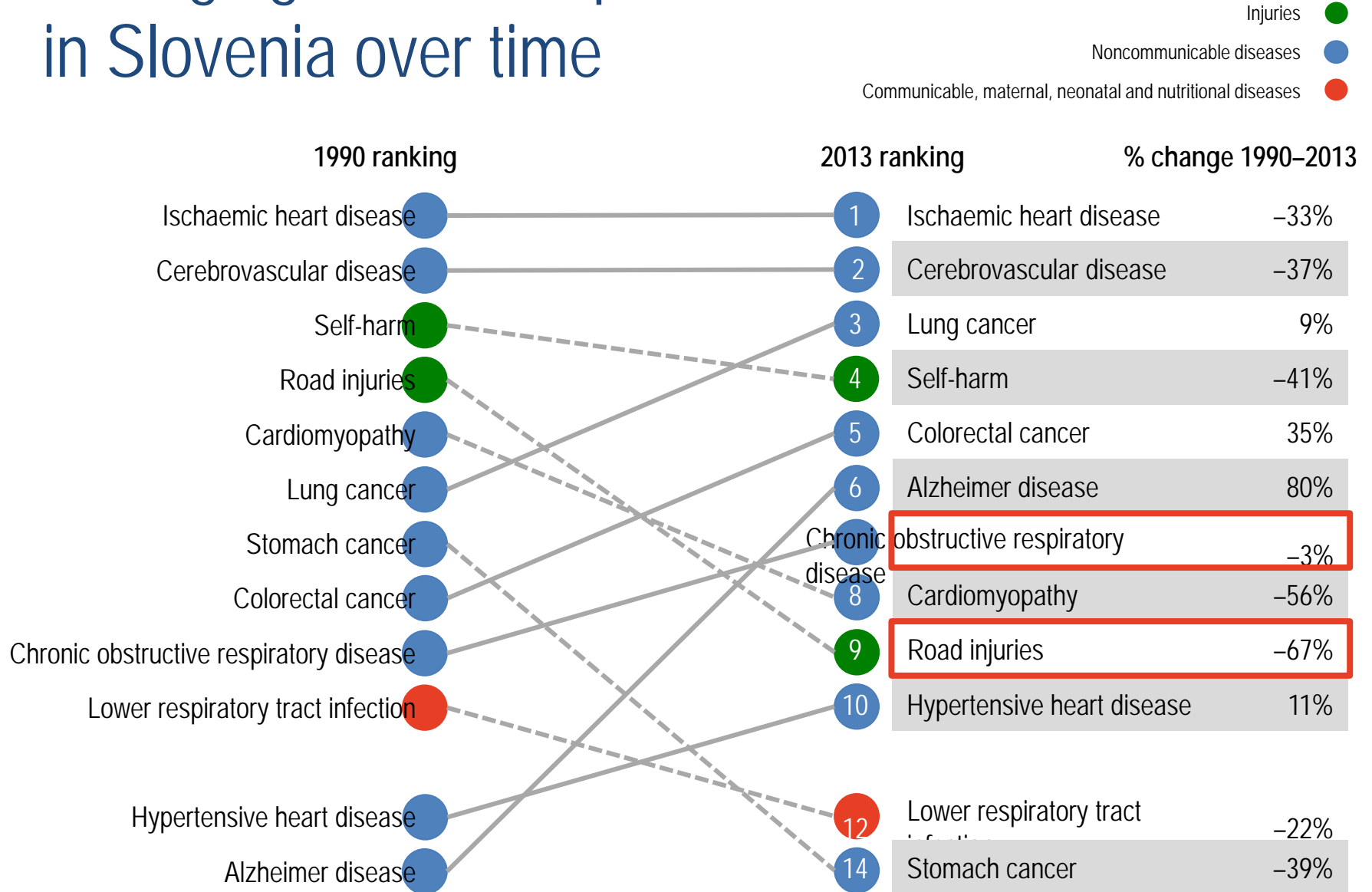




Responding to health and social needs in Slovenia

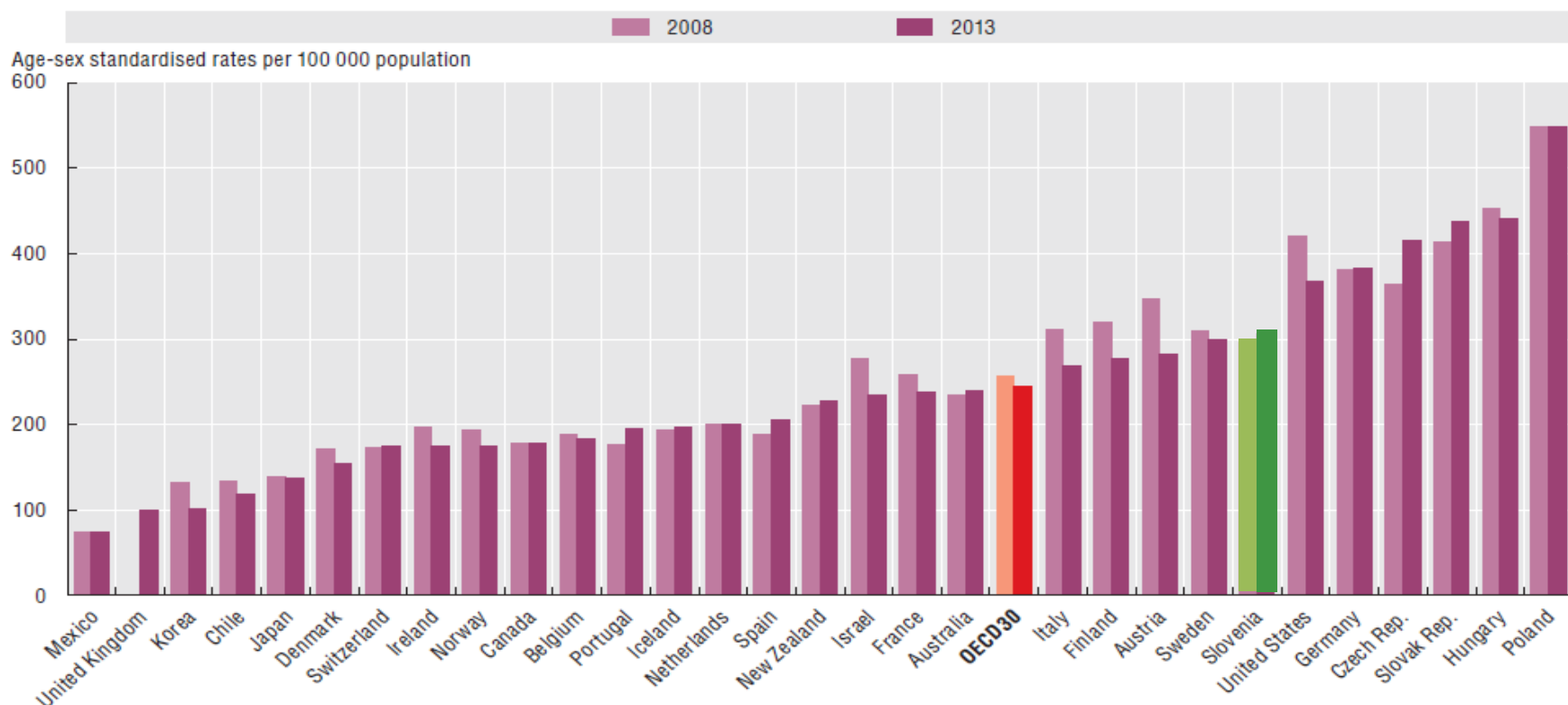


Changing causes of premature death in Slovenia over time



Opportunities to strengthen health services delivery performance...

Hospital admission of adults for congestive heart failure, 2008 and 2013 (or nearest year)

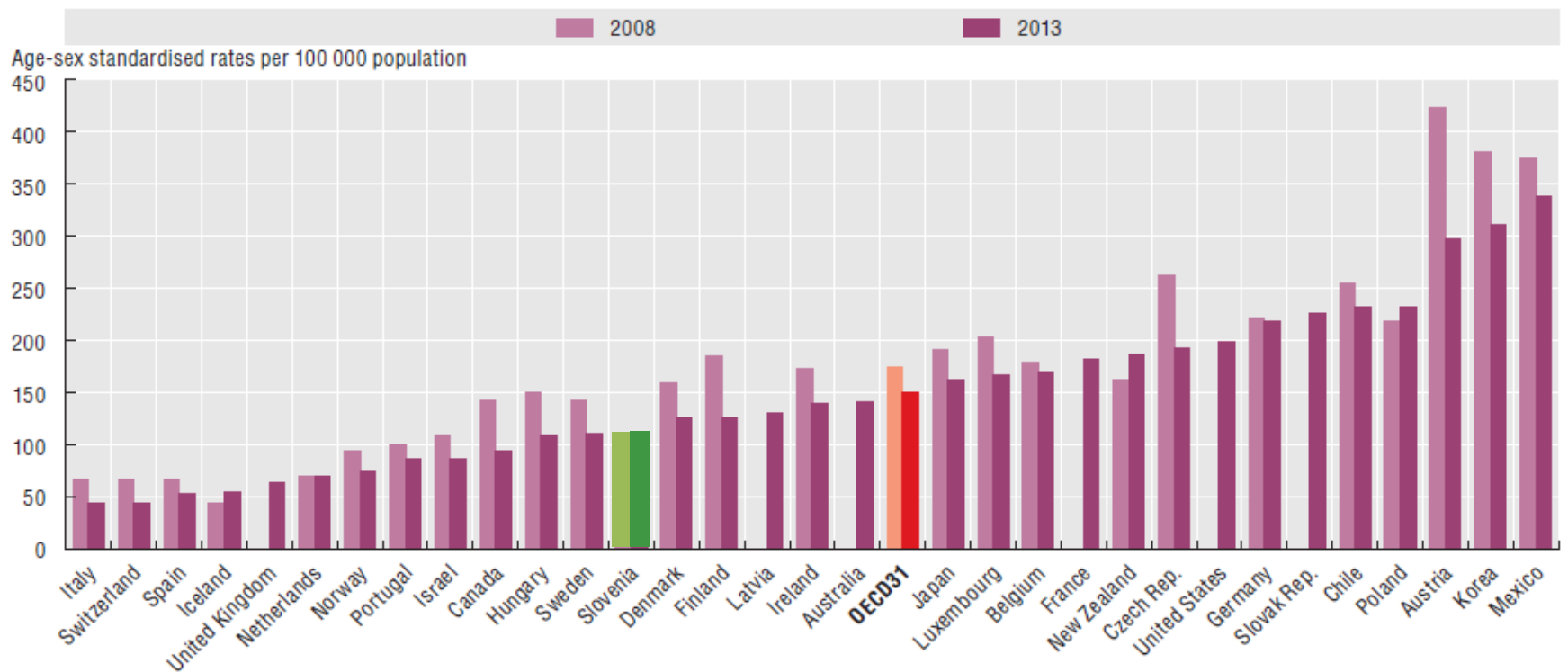


Note: Three-year average for Iceland.

Source: OECD Health Statistics 2015, <http://dx.doi.org/10.1787/health-data-en>.

...with proven success in areas such as diabetes management

Hospital admissions of adults for diabetes, 2008 and 2013 (or nearest year)



Note: Three-year average for Iceland and Luxembourg.

Source: OECD Health Statistics 2015, <http://dx.doi.org/10.1787/health-data-en>.

Making the case for PHC-based health service delivery

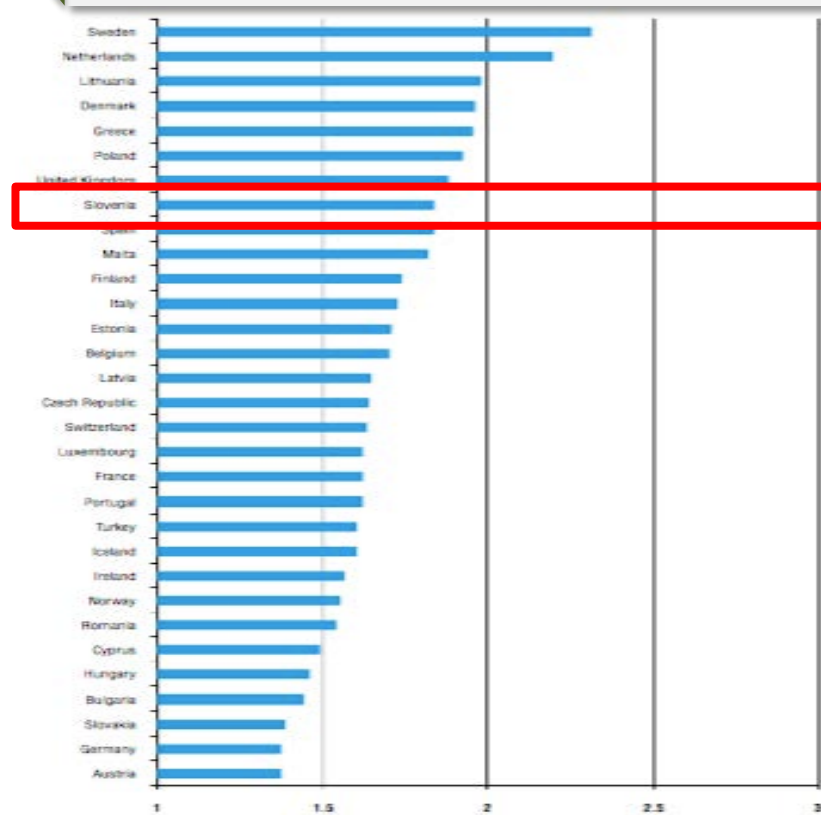
ACCESS

Total access to primary care score by country
(scale 1 (low) – 3 (high))



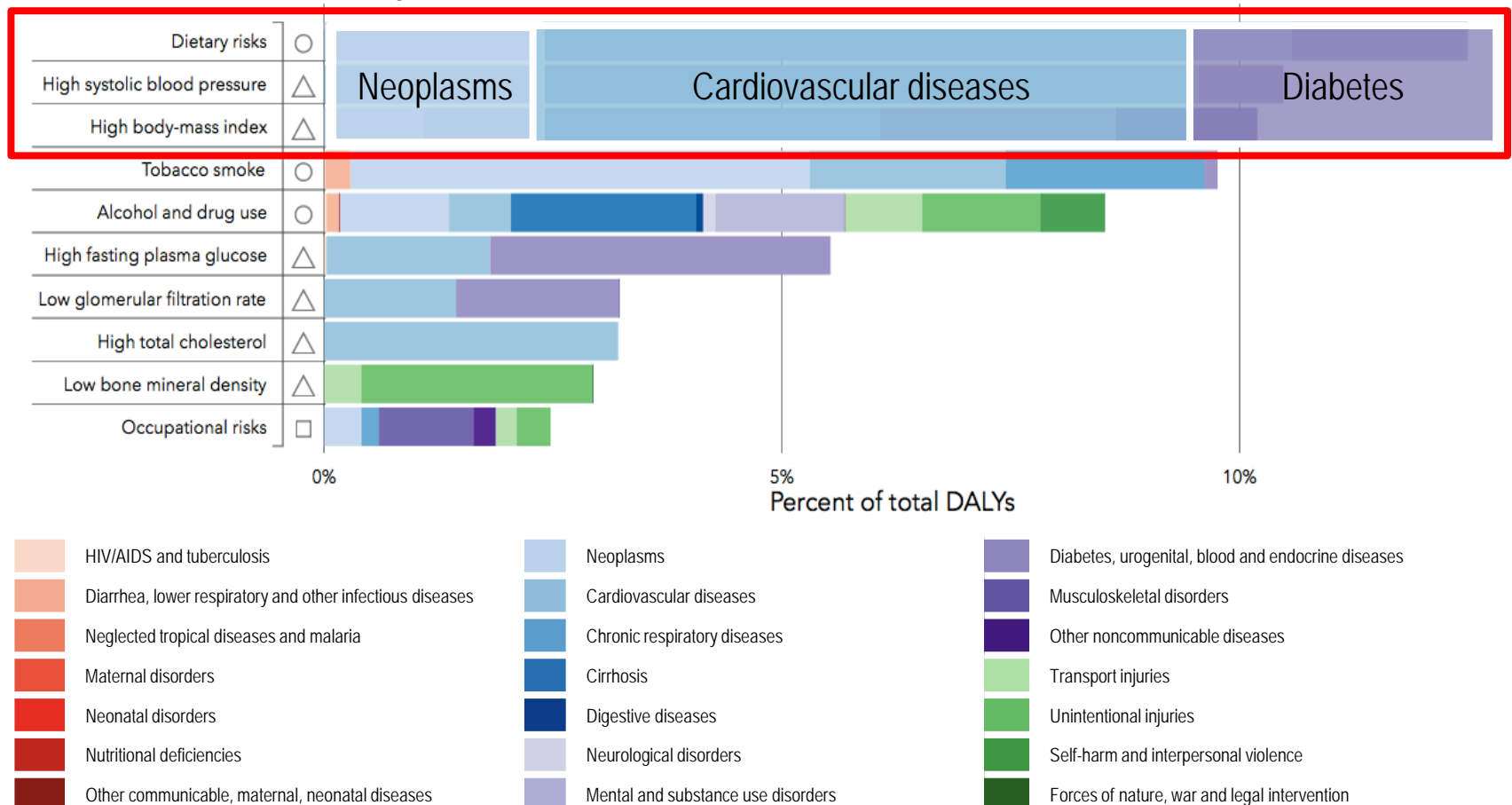
INTEGRATION

Total coordination of primary care by country
(scale 1 (low) – 3 (high))



Tackling leading behavioural and metabolic risk factors in PHC

Burden of disease attributable to leading risk factors, 2013



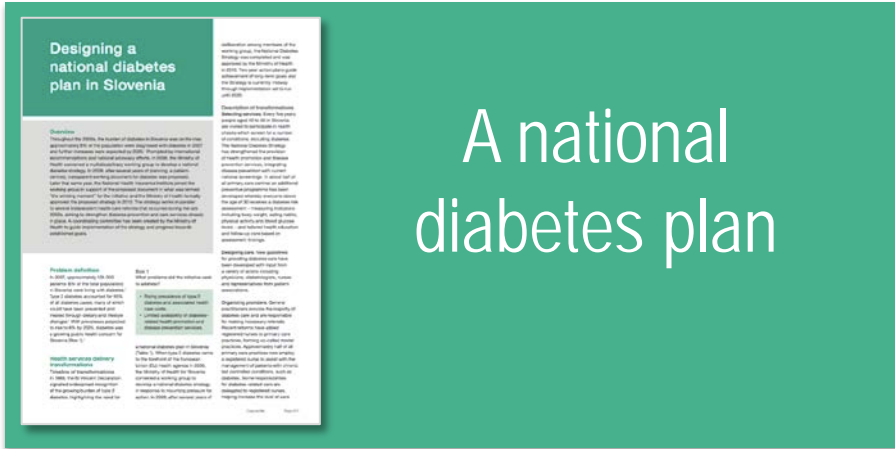
Maintaining policy momentum



Final consultation on the European Framework for Action on Integrated Health Services Delivery
2–4 May, 2016, UN City, Copenhagen, Denmark

Building on a legacy of health reform in Slovenia

A national diabetes plan



Evidence-informed policy

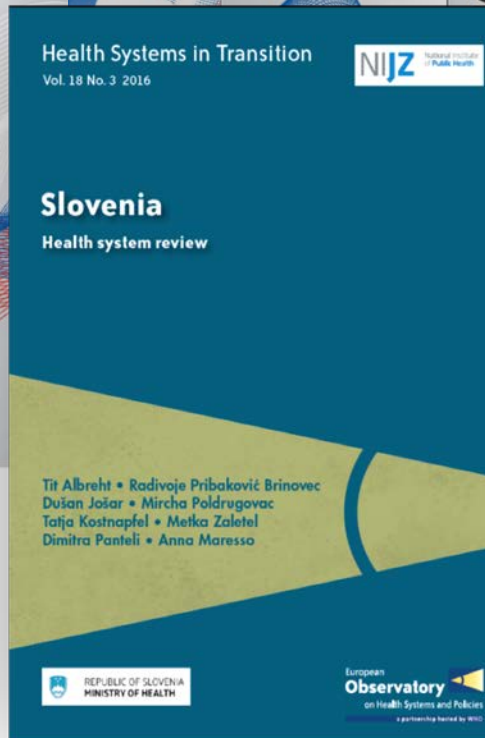
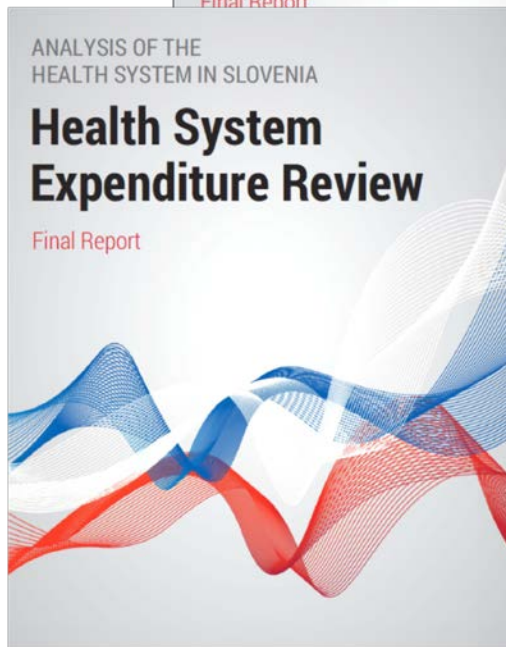
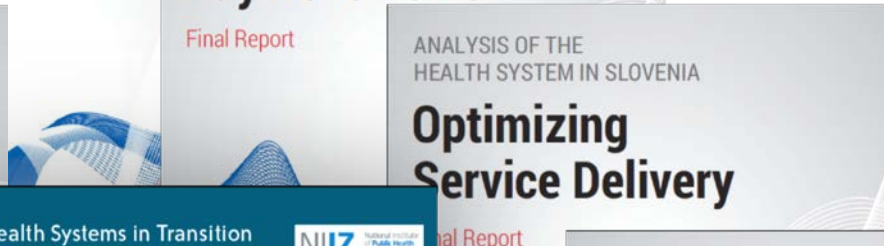


National health strategy 2016–2025



Primary health care strategy





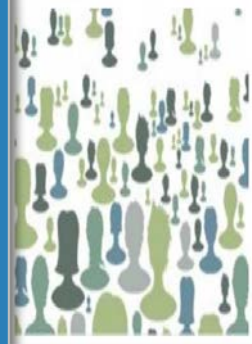
Tackling the
determinants
of health



Developing
primary
care

Extending
intersectoral
actions

Resolucija Skupaj za družbo
zdravja (2016 – 2025)



Principles of the Ljubljana Charter in Slovenia



Strengthening people-
centred health systems



To new heights....



Thank you!