

JOINT STATEMENT ON PATIENT SAFETY FOR WHO REGIONAL MEETING

The International Hospital Federation (IHF) and the International Society for Quality in Healthcare (ISQua) make the following joint statement

Over the past 8 months the world has changed, and the strains have been placed on health systems around the globe. The COVID- 19 pandemic has placed new demands on all of us in health and healthcare as well as society as a whole.

As we commence the Decade of Patient Safety 2020-2030, the safety of people who receive care and of those who provide care is more important than ever. Health and healthcare delivery are now central to all we do. We need to develop strong prevention systems supported by the diagnostic and curative care to protect our populations

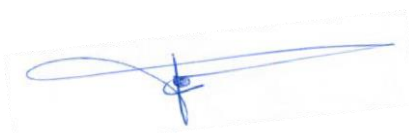
We need to respond to the global movement to decrease harm and to learn how to deliver safe care in all settings, linked to the delivery of Universal Health Coverage

IHF and ISQua will support key elements of the work to be undertaken in the Patient Safety Decade and in all WHO activities in the regions so that health and healthcare can be safe in the future. We must respond to the pandemic with vigour, resolution and a willness to work together. In partnership, we will support the ten actions below:

1. Developing leadership in the front line to be able to respond to ever changing demands.
2. Giving give more responsibility to service providers both at institutional and individual level.
3. Developing positive ways to respond in a crisis and to build resilience though shared learning.
4. Making the psychological safety of all healthcare workers a focus of all we do so that they in turn can deliver safe care.
5. Making patient safety in a crisis and at all other times an essential part of all education programmes.
6. Ensuring that the policy makers include Patient Safety as part of their planning for Universal Health Coverage
7. Coproduction of safety with citizens must be an essential part of planning.
8. Basing our learning of theories such as Human Factors, Reliability and Resilience Engineering so to continually improve the way we deliver care and we design safe services in at all times
9. Ensuring we do not neglect those citizens who do not have COVID- 19 but have other diseases.
10. As we approach World Patient Safety Day renew our efforts measure our performance so we can continually improve..

IHF and ISQua commit to continue to place Patient Safety at the core of our work. Our members join with us to commit to a safer world and we support the Regional Office and its members in this endeavour.

**Eric de Roodenbeke, CEO
International Hospital Federation**



**Dr. Peter Lachman, CEO
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