

Summer School on Refugee and Migrant Health

From emergency response to long-term inclusion policies



Programme

Çeşme, TURKEY
15-19 July 2019



The Summer School on Refugee and Migrant Health is organized by the WHO Regional Office for Europe with the support of the Turkish Ministry of Health and in collaboration with the International Organization for Migration and the European Public Health Association.

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A message

*from the WHO Deputy Director General
and Regional Director for Europe*

I would like to welcome you all to the 2019 Summer School on Refugee and Migrant Health in the beautiful city of Çeşme. Although the School is only in its third year, it is already known for nurturing migration and health leadership and promoting migrant-sensitive health policy initiatives not only within the WHO European Region but also worldwide.

Since 2011, the WHO Regional Office for Europe has been investing in addressing the public health aspects of migration through its Migration and Health programme. Most recently, we have also supported and contributed to the development of the Global Action Plan to Promote the Health of Refugees and Migrants, which the World Health Assembly adopted in May 2019. We are delighted to continue to share our wealth of experiences and knowledge and provide professional training in the arena of refugee and migrant health.

I would like to thank the Minister of Health of Turkey for hosting this year's school, which takes place on the shores of the Aegean. For centuries, Turkey has been a country of origin, transit and destination for refugees and migrants, standing at a crossroads between Europe and Asia. Almost four million refugees now reside here, the largest number in the WHO European Region, and Çeşme, lying just six miles from the Greek island of Chios, is seen as a gateway to Europe. Consequently, Turkey has much to offer the School in terms of a wealth of country experience relating to migration; we, in turn, are delighted to offer training to Turkish health-care professionals in a spirit of collaboration and knowledge sharing.

I welcome the theme of this year's School: from emergency response to long-term inclusion policies. The School will facilitate understanding about the way in which health care for refugees and migrants is organized and delivered in receiving countries. We expect that you will leave feeling empowered to support local health systems as they adapt systematically so that refugees and migrants face fewer financial, administrative, linguistic and cultural barriers to inclusion. We hope to help to shape the public debate on migration so that it moves in a positive direction, energized and informed by practical insights and knowledge gained here. These topics will be explored throughout the week.

You have an exciting programme ahead of you. The School will provide the necessary tools for you to implement migrant-sensitive interventions in your areas of responsibility. We hope to foster a collective desire to implement changes and to improve equity, health and human rights for refugees and migrants. Finally, one of our key motivations in organizing the School is to promote networking and collaboration among individuals and institutions. To this end, I encourage you to exchange experiences, discuss best practices and consider the challenges you face in your everyday work with the other participants here.

I would like to thank you for attending and for your commitment to translating the learning from the School into health service planning and provision. I wish you a productive and fruitful week.

Dr Zsuzsanna Jakab

WHO Deputy Director-General and Regional Director for Europe

The Summer School on Refugee and Migrant Health 2019 at a glance

International migration has rapidly increased in recent years, bringing with it opportunities as well as growing challenges in public health that generate a greater demand for complex, structured efforts from all stakeholders involved. The WHO Regional Office for Europe through the Migration and Health programme established the School on Refugee and Migrant Health to address these challenges, to promote an adequate and proactive public health response and to leverage opportunities to maximize the benefits associated with migration.

The primary aim of the School is to work with policy-makers across Member States of the WHO European Region in addressing refugee and migrant health needs and rights using science-based and evidence-informed interventions. Participants will be exposed to refugee and migrant health science and practice and will have the opportunity to share policy and action-oriented knowledge about refugee and migrant health. Participants will include high-level health sector and government officials, health sector managers, policy-makers from both the health and the non-health sector, public health experts and staff of international and nongovernmental organizations, as well as researchers, PhD candidates and academics with interest in the area of migration and health.

The 2019 School theme: from emergency response to long-term inclusion policies

Various reports and assessments conducted by WHO and partners confirmed that, after the first phase of assistance, critical gaps remain in the inclusion of refugee and migrant health needs and rights within the national health systems of host countries. This, along with the goal of achieving universal health coverage and reaching the United Nation's Sustainable Development Goals, has guided the School content toward the nexus between emergency and long-term refugee and migrant health inclusion policies and strategies. As such, the theme of this year's edition of the School is From emergency response to long-term inclusion policies. Considering the current challenge facing Turkey of responding to the largest number of refugees in the WHO European Region, WHO's Summer School on Refugee and Migrant Health 2019 is being hosted by Turkey. The School has been organized with the support of the Ministry of Health of Turkey and in collaboration with the International Organization for Migration and the European Public Health Association.

The 2019 School content and structure

The structure of the School programme has been developed around the key functions of health systems: leadership and governance, health services, health workforce and health information. Each of these key functions marks a daily theme at this year's School, which will comprise interactive workshops and lectures. Emphasis will be placed on country examples, as many countries possess valuable experience related to migration, displacement and health. The programme also includes an all-day field trip to a location receiving regular arrivals of refugees and migrants, offering participants first-hand knowledge and experience of how the authorities of the hosting country manage the public health challenges related to migration and displacement.

PROGRAMME

Monday, 15 July 2019

Leadership and governance

Migration is a long-lasting global dynamic that requires structural changes and inclusive government policies involving the national health systems of countries of origin, transit and destination. However, in reality, migration policies often prioritize short-term aspects of interventions and security concerns over the health needs and rights of refugees and migrants. It is for this reason that strong and effective health leadership and governance are required to implement effective long-term structural policies across all sectors and at all levels of governance.

The presentations and the panel discussion of Day 1 are intended to inform participants and stimulate debate about current global, regional and local interventions addressing refugee and migrant health. These presentations will highlight innovative success stories as well as existing challenges and gaps in the area of leadership and governance, including examples of political commitment, accountability and transparent management of health systems.

08:00–09:00 **Registration**

09:00–09:30 **Welcome and opening**

Chair: *Santino Severoni*, Acting Director Division of Health System and Public Health, Coordinator, Migration and Health programme, WHO Regional Office for Europe

Mehmet Burak Öztop, İzmir Health Director, Ministry of Health, Turkey

Fatih Kara, Director General of Public Health, Ministry of Health, Turkey

Piroska Östlin, Acting Regional Director, WHO Regional Office for Europe

Pavel Ursu, WHO Representative to Turkey

09:30–10:30 **Keynote lectures**

Chair: *Santino Severoni*, Acting Director Division of Health System and Public Health, Coordinator, Migration and Health programme, WHO Regional Office for Europe

Beyond the migration crisis

Uma Segal, Professor of Social Work, University of Missouri-St. Louis

Delivery of health services for refugees and migrants in Turkey

Kanuni Keklik, Head of Migration Health Department, Ministry of Health, Turkey

10:30–11:00 Healthy break and stretching

11:00–12:30 **Plenary session 1**

Chair: *Piroska Östlin*, Acting Regional Director, WHO Regional Office for Europe

The WHO policy framework on refugee and migrant health

Santino Severoni, Acting Director Division of Health System and Public Health, Coordinator, Migration and Health programme, WHO Regional Office for Europe

The emergency development nexus

Dorit Nitzan, Acting Regional Emergency Director, WHO Regional Office for Europe

Refugee and migrant inequalities in health

Bernadette Kumar, Director of the Norwegian Institute of Public Health and President of the Migration and Ethnic Minority Health Section of the European Public Health Association

12:30–14:00 Lunch break

14:00–15:30 **Plenary session 2**

Chair: *Mihály Kökény*, Lecturer, University of Debrecen, and Senior Fellow, Graduate Institute of International and Development Studies

Effects of non-health-targeted policies on refugee and migrant health

Andrea Dunlavy, Researcher, Stockholm University

Inclusive refugee and migrant health policies at local level: success stories

Anna Piccinni, Policy Analyst, Organisation for Economic Co-operation and Development

15:30–15:45 Healthy break and stretching

15:45–16:45 **Panel discussion 1**

Moderator: *Piroska Östlin*, Acting Regional Director, WHO Regional Office for Europe

The Global Compact for Safe, Orderly and Regular Migration and the Global Compact on Refugees: health policy implications

Bernadette Kumar, Director of the Norwegian Institute of Public Health and President of the Migration and Ethnic Minority Health Section of the European Public Health Association

Santino Severoni, Acting Director Division of Health System and Public Health, Coordinator, Migration and Health programme, WHO Regional Office for Europe

Dominik Zenner, Senior Migration Health Advisor, International Organization for Migration

17:30–23:00 **Welcome dinner**

Teos Archaeological Site

Tuesday, 16 July 2019

Health services

Health services for refugees and migrants require coordination between an array of providers, including private, public and nongovernmental organizations. There are two overall approaches: mainstream services for everyone or parallel services for refugees and migrants. The appropriateness of mainstream or parallel services depends on the context. Parallel services may offer a temporary solution to address immediate health needs of those recently arrived before more sustainable and stable services are made available. Yet, research shows that migration is not a short-term phenomenon. This means that health systems must also be capable of structural changes towards reducing access barriers and ensuring continuity of care for refugees and migrants.

Day 2 will focus on design of policies and strategies to develop migrant-sensitive health services. The presentations will include migrant-friendly hospitals, the role of services provided by nongovernmental organizations, refugee and migrant health services provided at a city level and inclusion of refugees and migrants in service design and development.

09:00–10:30

Plenary session 3

Chair: *Richard Alderslade*, Teaching Fellow, St George's Hospital, University of London

Determinants of refugee and migrant health, global and European patterns of morbidity and mortality in international refugees and migrants

Rachel Burns, Research Associate, University College London

Refugee and migrant-sensitive health services

Dominik Zenner, Senior Migration Health Advisor, International Organization for Migration

NGOs' refugee and migrant health services: the challenge of sustainability and integration within national health systems

Apostolos Veizis, Director of Medical Operational Support Unit, Médecins Sans Frontières Greece

10:30–11:00

Healthy break and stretching

11:00–13:00

Plenary session 4

Chair: *Mihály Kökény*, Lecturer, University of Debrecen, and Senior Fellow, Graduate Institute of International and Development Studies

City governance and refugee and migrant health

Nikitas Kanakis, Director of Social Structures Municipal Development Enterprise, Municipality of Piraeus, Greece

Addressing health needs of refugees and migrants in the city of Gaziantep

Fatma Şahin, Mayor of Gaziantep, Turkey

Refugee- and migrant-friendly hospitals

Antonio Chiarenza, Head of Research and Innovation Unit, Local Health Authority of Reggio Emilia, Italy

Including refugees and migrants in service delivery

Ahmet Muselleti, Syrian doctor in Refugee Health Training Center in Gaziantep

Wafa al-Jaradi, Syrian nurse in Refugee Health Training Center in Hatay

13:00–14:00 Lunch break

14:00–16:30 Workshops

Workshop 1 - **Mental health promotion and mental health care in refugees and migrants**

Domenico Giacco, Senior Research Fellow, Queen Mary University of London; *Ivan Zivanov*, National Professional Officer, WHO Regional Office for Europe; *Khaled Saeed*, Regional Advisor, WHO Regional Office for the Eastern Mediterranean

Workshop 2 - **Health of older refugees and migrants**

Maria Kristiansen, Associate Professor, University of Copenhagen

Workshop 3 - **Improving the health care of pregnant refugee and migrant women and newborn children**

Birgitta Essén, Professor, University of Uppsala; *Dominik Zenner*, Senior Migration Health Advisor, International Organization for Migration

Workshop 4 - **Health of refugee and migrant children and unaccompanied minors, including immunization**

Anders Hjern, Professor, Stockholm University/Karolinska Institutet; *Ayesha Kadir*, Migration and Health Expert at MILSA Platform and Malmö University

Workshop 5 - **Noncommunicable disease and refugee and migrant health**

Bernadette Kumar, Director of the Norwegian Institute of Public Health and President of the Migration and Ethnic Minority Health Section of the European Public Health Association; *Mehmet Balçilar*, Professor, Eastern Mediterranean University

16:30–17:00 Brief presentation of workshop outcomes

Wednesday, 17 July 2019

Field trip

Turkey has been a country of origin, transit and destination for refugees and migrants and a crossroads between Europe and Asia for centuries. Today, with over 3.7 million refugees, Turkey hosts the largest number of displaced persons worldwide. The town of Çeşme lies on the Aegean coast, just six miles from the Greek island of Chios and for this reason has been used as a gateway to Europe by thousands of refugees and migrants.

The presence of a high number of refugees and migrants required new ways of shaping policy, organizing services and mobilizing resources. In 2018, 447 Syrian health-care workers received continued medical education to enhance their knowledge of the Turkish health system, and 128 health facility support workers were hired. Seven refugee health-training centres have also been established, allowing Syrian health-care staff to receive on-the-job training and provide consultations to other Syrian refugees in primary health care. On average, more than 48 000 health consultations are offered in these centres per month.

The field trip will allow the course participants to follow a simulation exercise including triage procedures in the morning. Visits to the Provincial Directorate of Migration Management and refugee health centres will take place in the afternoon.

08:30	Departure from Altın Yunus to landing site
09:00 – 11.15	Briefing about Coast Guard Activities and SAR operations
11.15 – 11.45	Triage Simulation on landing site
11.45 – 12.30	Transfer to Quarantine Island
12.30 – 13.15	Lunch on Quarantine Island
13.15 – 14.00	Transfer to Izmir
14.00 – 16.45	Visits to Refugee Health Training Centre and Provincial Migration Management Directorate
16.45 – 18.00	Transfer to Altın Yunus

Thursday, 18 July 2019

Health workforce

The health workforce involved in caring for refugees and migrants requires a specific extended skillset, including understanding of dealing with people from different epidemiological backgrounds, cultural competence and linguistic skills.

The importance of intercultural competence and cultural sensitivity in health-care systems is being increasingly recognized as integral to the provision of equitable and adequate health care to refugees and migrants. A culturally competent health workforce, including intercultural mediators, can help to facilitate effective, respectful and culturally sensitive dialogue between health-care providers and users. Such a workforce supports patients in navigating the health system while ensuring that they receive appropriate follow-up services both within the health system and with other key welfare, social and legal services.

Day 4 will provide information on the multitude of current initiatives within the area of health workforce competence and intercultural mediation. Examples include the Turkish model for including refugee health workers within the national health system and the Danish experience in promoting cultural competency of health-care workers. The panel will discuss the WHO Global Code of Practice on the International Recruitment of Health Personnel and present the views and hands-on experiences of health-care professionals dealing with refugees and migrants.

09:00–10:30 **Plenary session 5**

Chair: *Richard Alderslade*, Teaching Fellow, St George's Hospital, University of London

Refugee and migrant health competence and continuing education opportunities in Europe

Robert Otok, Director, Association of Schools of Public Health in the European Region

Danish experiences promoting cultural competence in the education of health-care professionals

Morten Sodemann, Professor of Global and Migrant Health, University of Southern Denmark

“Transition training” for refugee health workers in Turkey

Pavel Ursu, WHO Representative to Turkey

10:30–11:00 Healthy break and stretching

11:00–12:00 **Panel discussion 2**

Moderator: *Giuseppe Annunziata*, Senior Advisor, Migration and Health programme, WHO Regional Office for Europe

Health labour market and good practice in health care for refugees and migrants: views and experiences of care professionals

Esperanza Diaz, Associate Professor, University of Bergen, Norwegian Institute of Public Health

Gabrielle Jacob, Programme Manager, Human Resources for Health programme, WHO Regional Office for Europe

Allan Krasnik, Professor of Public Health, University of Copenhagen

12:00–12:30 **Plenary session 6**

Chair: *Nils Fietje*, Research Officer, WHO Regional Office for Europe

Intercultural mediation in health care: a guide

Isabelle Coune, Coordinator, Federal Public Service for Health, Safety of the Food Chain and the Environment, Belgium

12:30–14:00 Lunch break and stretching

14:00–16:30 Workshops

Workshop 6 - Design of training programmes on the health response to refugees, asylum seekers and other migrants for health managers, health professionals and administrative staff

Esperanza Diaz, Associate Professor, University of Bergen, Norwegian Institute of Public Health; *Allan Krasnik*, Professor of Public Health, University of Copenhagen; *Emmanouil Pikoulis*, Professor, University of Athens

Workshop 7 - Intercultural competence and diversity sensitivity

Felicity Thomas, Senior Research Fellow, University of Exeter Medical School; *Nils Fietje*, Research Officer, WHO Regional Office for Europe

Workshop 8 - Policy into practice - understanding racialisation and acknowledging racism on the pathway to delivering culturally competent nursing care

Ima Jackson, Senior Lecturer, Glasgow Caledonian University

Workshop 9 - Border checks

Gianfranco Costanzo, Health Director, Italian National Institute for Health, Migration and Poverty; *Valentina Chiesa*, Specialist in Public Health, Local Health Unit of Reggio Emilia, Italy

Workshop 10 - Communicating to and about refugees and migrants in Europe: three audiences

Cristiana Salvi, Programme Area Manager, WHO Regional Office for Europe

16:30–17:00 Brief presentation of workshop outcomes

Friday, 19 July 2019

Health information

The availability of timely and reliable health information for decision-making is a key prerequisite for addressing the health needs of refugees and migrants. However, collection of reliable and comparable data is challenged by the mobility of the target populations, the variety of health actors involved in providing health services to those communities, the multiple information flows and the uncertain or temporary legal status of recipients.

In addition, data collection has been mostly focusing on communicable diseases. This means that long-term monitoring of health determinants and assessments of the impact of inclusive policies often remain neglected. Digital media is a powerful communication tool at every stage of the migration or displacement journey; however, it can be misused to perpetuate misunderstandings, myths and false information. Communication strategy is particularly important to avoid fear, alarmist behaviour and hostility from the host community.

The presentations on this final day intend to inform and stimulate debate on existing tools to support evidence-informed policy-making. Finally, the role of digital media as well as a presentation on how to design successful communication strategies will be presented.

08:30–09:45 **Plenary session 7**

Chair: *Jozef Bartovic*, Technical Officer, WHO Regional Office for Europe

The challenge of collecting and analysing migrant data

Carla Rojas, Migration Data Editor, International Organisation for Migration

The Health Evidence Network: method and outcomes

Soorej Puthooppambal, Senior Lecturer, Uppsala University

The Migrant Integration Policy Index

David Ingleby, Affiliated Researcher, University of Amsterdam, Emeritus Professor, Utrecht University

09:45–10:45 **Plenary session 8**

Chair: *Jozef Bartovic*, Technical Officer, WHO Regional Office for Europe

Communicating to and about refugees and migrants in Europe: the myths, the walls and the skills

Cristiana Salvi, Programme Area Manager, WHO Regional Office for Europe

Digital media for inclusion

Myria Georgiou, Professor of Media and Communications, London School of Economics

10:45–11:15 Healthy break and stretching

11:15–12:15 **Panel discussion 3**

Moderator: *Richard Alderslade*, Teaching Fellow, St George's Hospital, University of London

Beyond the crisis

Kanuni Keklik, Head of Migration Health Department, Ministry of Health, Turkey

Dorit Nitzan, Acting Regional Emergency Director, WHO Regional Office for Europe

Santino Severoni, Acting Director Division of Health System and Public Health,
Coordinator, Migration and Health programme, WHO Regional Office for Europe

12:15–12:30 **Closing remarks**

Santino Severoni, Acting Director Division of Health System and Public Health,
Coordinator, Migration and Health programme, WHO Regional Office for Europe

Pavel Ursu, WHO Representative to Turkey

12:30–14:00 Networking lunch and distribution of completion awards

KEYNOTE SPEAKERS



Dr. Fatih Kara completed his Medical Degree at Selçuk University in Konya in 1996 where he became a public health specialist in 2001. He started his career as a general practitioner in the same year and served in various positions including Provincial Health Directorate from 2003 to 2005. He became head of the Public Health Department at the Konya Selcuk University Meram Medical Faculty in 2009 before his additional assignment as Deputy Director General to the Occupational Health and Safety Research Center. While he was working at the University as Associate Professor, he was appointed as the Director General of Public Health in the Ministry of Health of Turkey in October 2018.



Pirooska Östlin is the Director of the Division of Policy and Governance for Health and Well-being at the WHO Regional Office for Europe, based in Copenhagen, Denmark. In March 2019, she was appointed Acting Regional Director until January 2020. She holds a PhD in Medical Science from the University of Uppsala, Sweden, and is Associate Professor in Public Health at the Karolinska Institutet, Stockholm, Sweden.

Dr Östlin joined WHO/Europe in 2010 as Special Adviser on Social Determinants of Health and in 2012 became Programme Manager of the Vulnerability and Health Programme. Dr Östlin has been coordinator of two WHO task forces (in 2004 and 2009) on Research Priorities for Equity in Health. She was also a Member of the WHO Scientific Group on Equity Analysis and Research, as well as co-chair of the Women and Gender Equity Knowledge Network of the Global WHO Commission on Social Determinants of Health (CSDH). Between 2001 and 2010 Dr Östlin was Member of the Board of the European Institute of Women's Health. Her former positions include Secretary of the Swedish National Public Health Commission, Research Manager and Expert in International Health at the Swedish National Institute of Public Health and Member of Board of the Nordic School of Public Health.

She is the author of several peer-reviewed publications and co-editor of several books, including *Gender Inequalities in Health: A Swedish Perspective*, Harvard University Press, 2001, *Engendering International Health: The Challenge of Equity*, MIT Press, 2002, and *Gender Equity in Health: The Shifting Frontiers of Evidence and Action*, Routledge, 2010.



Uma Segal is a Professor in the School of Social Work and a Research Fellow in International Studies and Programs at the University of Missouri–St. Louis, United States. Her research focus is on migrant and refugee integration. She has participated in migrant research in Brazil, Bulgaria, Greece, Japan and the United States. Professor Segal recently completed a study on the health of older migrants in the United States and is currently studying return and cross-national migration between Japan and Brazil. This summer, Professor Segal served as a Fulbright Specialist to the Portuguese Government's High Commission for Migration, providing consultation on its refugee and migrant integration programmes.



Dr. Mehmet Burak Öztöpe graduated from Fırat University Medical Faculty in 2003. He completed his surgical residency in 2010 in Osmangazi University. After completing his residency, he served as head physician of the Bilecik State Hospital before his assignment as Provincial Secretariat of Public Hospitals in the same province. He was later assigned as Provincial Health Director in Bilecik from 2017 to 2018. While serving as Provincial Health Director in Balıkesir in 2019, he has been appointed as Provincial Health Director of İzmir in May 2019.

SPEAKERS



Rachel Burns works as a research associate at the Centre for Public Health Data Science at University College London, United Kingdom, and as a consultant for Médecins du Monde/Doctors of the World UK. Her research focuses on migrant and refugee health status and health-care utilization in the United Kingdom using deterministic data linkage, programme evaluation and health system analysis. She is part of the Steering Group of the UCL–Lancet Commission on Migration and Health and on the Steering Committee of the Migration, Health and Development Research Initiative (MHADRI).



Antonio Chiarenza is head of the Research and Innovation Unit in the Local Health Authority of Reggio Emilia (AUSL RE), Italy. His research interests have focused on health promotion, migrant health and community health. He leads, and collaborates with, several international networks focused on migrant health. He has specific expertise on the impact of access barriers and inequalities for the health care of migrants and other vulnerable groups and has published articles and presented papers in national and international journals and conferences on the issue of migrant health care. At present, he leads the international Network of Health Promoting Hospitals and Health Services' Task Force on Migration, Equity and Diversity (HPH-TF MED) and the Regional Health Promoting Hospitals Network of Emilia-Romagna. Antonio Chiarenza is a member of the current HPH Governance Board and the Steering Committee of the Migrant Health Section of the European Public Health Association. He has been directly involved in several international projects; at present, he coordinates the international project on the development of Standards for Equity in Health Care for Migrants and other Vulnerable Groups.



Isabelle Coune works for the Intercultural Mediation and Policy Support Unit at the Federal Public Service for Health, Safety of the Food Chain and the Environment in Belgium. She participates in the video-remote intercultural mediation project in hospitals, general practice surgeries and asylum seeker and refugee centres. She was involved in the drafting of the Ehealth Recommendations to Reduce Health Inequality Among Migrants and Ethnic Minorities in Belgium. She coauthored (with Hans Verrept) the Guide for Intercultural Mediation in Health Care. She participated in the Erasmus+ TIME-project and also collaborates on the implementation of the MED (Migration, Equity, Diversity) project in Belgium.



Esperanza Diaz is a specialist in family medicine from Norway and Spain and has a doctoral degree from the University of Bergen, Norway. She currently works as Associate Professor at the University of Bergen and Senior Researcher at the Unit for Migration and Health at the Norwegian Institute of Public Health. She has worked in the field of migration and health for the last decade and has a long list of publications, including reviews, register-based epidemiology, clinical interventions and qualitative research. She is the principal investigator of several projects, including the CHART project: Changing health and health care needs along the Syrian refugees' trajectories to Norway.



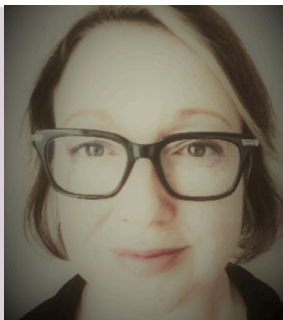
Andrea Dunlavy is a postdoctoral researcher at the Centre for Health Equity Studies within the Department of Public Health Sciences, Stockholm University. She is currently working as a project manager within the FORTE-funded research programme Studies of Migration and the Social Determinants of Health (SMASH) and as a project coordinator within the large Nordic research project Coming of Age in Exile (CAGE), funded by NordForsk. Her primary line of research is migrant health inequalities, with a special focus on the role of employment conditions and labour market attachment.



Myria Georgiou is a Professor of Media and Communications in the Department of Media and Communications at the London School of Economics, United Kingdom. She holds a PhD in sociology from the London School of Economics, a master of science in journalism from Boston University, United States, and a degree in sociology from Panteion University, Athens, Greece. Her research focuses on media and the city; urban technologies and politics of connection; and the ways in which migration and diaspora are politically, culturally and morally constituted in the context of mediation. For more than 20 years she has been conducting and leading cross-national and transurban research across Europe and between British and American cities. She has also worked as a journalist for the BBC World Service, the Greek press and the Cyprus Broadcasting Corporation.



David Ingleby is an affiliated researcher at the Centre for Social Science and Global Health, University of Amsterdam, and Emeritus Professor of Intercultural Psychology at Utrecht University, the Netherlands. Before moving to the Netherlands in 1982, he worked for the Medical Research Council in Cambridge and London, as well as lecturing at the University of Cambridge. In 2007, he was the Willy Brandt Memorial Professor at Malmö University, Sweden. He has been involved in many Europe-wide collaborative projects on the health of refugees, migrants and ethnic minorities. He is particularly interested in policies affecting migrant health, adapting health services to diversity and the social determinants of health.



Gabrielle Jacob is Programme Manager for the Human Resources for Health programme, WHO Regional Office for Europe. The role of the programme is to support Member States across the WHO European Region to build sustainable health workforces in line with the Global Strategy on Human Resources for Health: Workforce 2030 and the associated Regional Framework for Action. In this context, the programme works at both country and intercountry levels across the Region. Prior to joining WHO, Ms Jacob was a senior official at the Irish Department of Health and was responsible for the delivery of Ireland's first intersectoral National Strategic Framework for Health and Social Care Workforce Planning, which was launched by the Irish Minister for Health at the 4th Global Forum on Human Resources for Health in 2017. In 2015, she co-chaired the Expert Advisory Group on the First Review of the Relevance and Effectiveness of the WHO Global Code of Practice on the International Recruitment of Health Personnel.



Wafa al-Jaradi is a Syrian nurse, completing her studies in 1996. She started her career as a nurse in the same year and worked in a state hospital in Syria until 2000. After that, she moved to work in a center for childcare and maternity until 2013. Because of the circumstances of the war, she was forced to leave her job for two years and then came to Turkey in 2016. She joined the project led by the Ministry of Health in Hatay, a city hosting more than 420.000 Syrian refugees, equivalent to 25% of its population.



Dr. Kanuni Keklik completed his Medical Degree in 1991 in Turkey. He started his career as a general practitioner in the same year and worked in primary health care until 1999. Then he served as an emergency physician at local and hospital level until 2003. In 2003 he was appointed as provincial health director to Elazig. He continued this service until 2011 when he was assigned as Head of the Community Health Services Department in the newly structured Public Health Institute of Turkey. With the establishment of the Migrant Health Services Department in 2016 he was assigned to the position of Head of Department.



Allan Krasnik is Professor of Public Health at the University of Copenhagen and a Senior Researcher at the Danish Research Centre for Migration, Ethnicity and Health. His research and teaching has focused on health-care reforms, migrant and ethnic minority health and equity in access and use of health services in Denmark and internationally. He has published more than 200 books and articles and is presently leading a large Nordic project on health and welfare among refugee children and adolescents.



Dr. Ahmet Muselleti is a graduate from the Damascus Medical Faculty in Syria in 2015. He served as a surgical resident in Al-Razi Specialist Hospital in Aleppo during the conflict where he provided medical service for the wounded. During his residency, he served as an Assistant Surgeon at the Aleppo Special Hospital, before moving to Turkey. In Turkey, he worked for various Syrian NGOs from protection and medical sectors, serving Syrians in conflict areas through management of medical projects. Then he was employed by the Ministry of Health of Turkey under the EU funded SIHHAT project, following completion of adaptation trainings. Today he serves in the Refugee Health Training Center in Gaziantep, where he provides services to approximately 1500 patients a month.



Bernadette Nirmal Kumar is a medical graduate from India with a doctorate in epidemiology and public health and a postdoctoral research fellowship at the University of Oslo, Norway. She has worked for the United Nations in Africa and Asia. Migration and health has been the focus of her research since 1999 and she is the author of two textbooks (Immigrant Health in 2009 and Migrant Health in 2019). She was appointed Director of the Norwegian Centre for Migration and Minority Health in 2010 and Associate Professor of Global Health at the University of Oslo in 2013. She is a commissioner of the Lancet Commission on Migration and Health (since 2018) and is currently the President of the Migration and Ethnic Minority Health Section of the European Public Health Association.



Dorit Nitzan joined the Division of Health Emergencies and Communicable Diseases at the WHO Regional Office for Europe in August 2016 as Coordinator of Health Emergencies and Programme Manager of Emergency Operations. In March 2019, she was appointed Acting Regional Emergency Director, leading the WHO European Region's Health Emergencies programme through the full emergency cycle, from prevention and preparedness to response and recovery. Dr Nitzan was Manager of Public Health Services in the South-eastern Europe Health Network and Head of Offices and WHO Representative in Serbia (including Montenegro at that time) until 2012. She then served as WHO Representative in Ukraine until 2016. Prior to this, Dr Nitzan was in senior management positions in the Israeli Ministry of Health. She was also active in the humanitarian nongovernmental organization Physicians for Human Rights. She supported humanitarian operations in Ethiopia and the Middle East with the World Food Programme, and was a nutrition, food safety, public health and emergency response consultant in China, the Republic of Moldova and the Russian Federation. She led health sector activities in disaster preparedness and response missions to Africa, Asia and South America, and served in the search and rescue operations response to the 2004 tsunami in Thailand. Dr Nitzan is a pediatrician with a degree from the Sackler Faculty of Medicine at Tel Aviv University, Israel. She completed her residency, fellowship and Master of Public Health degree at the New York-Presbyterian/Columbia University Children's Hospital in New York City, United States.



Robert Otok is Director of the Association of Schools of Public Health in the European Region. He now coordinates the work of the Association's Executive Board, managing the largest network of schools of public health in the world. He has extensive experience in developing and coordinating projects supporting development and professionalization of the public health workforce in Europe. He actively supports/participates in selected training and research activities among the Association's members. Robert Otok became a Fellow of the Faculty of Public Health in the United Kingdom in 2018.



Anna Piccinni is a governance and migration specialist with a focus on local inclusion policies. She joined the Organisation for Economic Co-operation and Development (OECD) after working with several international organizations: the European Union, the United Nations and nongovernmental organizations in several African and Latin American countries. She contributed to country-specific as well as global policy negotiations and research around governance and migration issues. She published several OECD reports on migrant and refugee integration in cities. She holds a master degree in economics (Bocconi University, Italy) and in political science (Sciences Po, France). She also has teaching experience at Sciences Po and Politecnico University, Milan, Italy.



Soorej Puthooppambal is Senior Lecturer at the University of Uppsala. Previously he worked as consultant with the Migration and Health programme at the WHO Regional Office for Europe, overseeing the research and evidence generation agenda of the programme. He worked as a consultant at the University of Limerick, Ireland, developing a participatory project to improve health-care access for migrants. He has also worked with the International Organization for Migration in evaluating migrant health policies in the southern Member States of the European Union. He has a PhD in Medicine (international health and migration) from Uppsala University, Sweden.



Cristiana Salvi leads the formulation and implementation of communication and advocacy strategies for health emergencies and communicable diseases at the WHO Regional Office for Europe, with links to resource mobilization. She has worked in communications for 23 years including 17 years with WHO. Her work has encompassed communicable and noncommunicable diseases, environmental risks and humanitarian crises, and includes country support in coordination with partners for emergency preparedness and response. Her specialist areas are emergency risk communications, media, advocacy, community engagement, training and health diplomacy.



Santino Severoni is Director a.i. Division of Health System and Public Health and Coordinator of the Migration and Health Programme, Division of Policy and Governance for Health and Well-being at the WHO Regional Office for Europe. He has over 24 years' experience as an international technical advisor and executive, working for governments, multilateral organizations, nongovernmental organizations and foundations in eastern Africa, central Asia, the Balkans and Europe. His professional work has been dedicated to global health, focusing on health sector reform, health system strengthening, health diplomacy, aid coordination/effectiveness and management of complex emergencies. He coordinated the Public Health Aspects of Migration in Europe programme and leads the Public Health and Migration programme for the WHO Regional Office for Europe. He worked to establish the WHO Global Migration programme, provided inputs to the Global Compact on Refugees and the Global Compact on Safe, Orderly and Regular Migration, established the Knowledge Hub on Health and Migration and coordinated the first report on the health of refugees and migrants in the WHO European Region.



Morten Sodemann is Professor of Global and Migrant Health at the University of Southern Denmark and Senior Consultant in Infectious Diseases and Head of the Migrant Health Clinic in the Department of Infectious Diseases, Odense University Hospital, Denmark. His research centres on cross-cultural vulnerability, cultural clinical sensitivity, cross-cultural health assessment, management of complex health issues and postconflict health studies. He has carried out capacity-building projects and longitudinal health research in Guinea-Bissau and Uganda.



Pavel Ursu is WHO Representative at the WHO Country Office in Turkey. He served as the Head of the WHO Country Office in the Republic of Moldova before becoming WHO Representative in Tajikistan from 2010 to 2015, and then transitioned to his current location in May 2015. Previously, Dr Ursu worked as a project manager and was then appointed as Head of the International Relations Office at the Ministry of Health in the Republic of Moldova before joining WHO in 2001 as a project officer. He holds a postgraduate diploma and master of science degree in public health, and a master's degree in health services management.



Apostolos Veizis is the Director of the Medical Operational Support Unit of Médecins Sans Frontières Greece. Prior to that he worked as Head of Mission and Medical Coordinator for Médecins Sans Frontières and Médecins du Monde in Afghanistan, Albania, Azerbaijan, Egypt, Georgia, Greece, the Russian Federation and Turkey. He also participated in assessments, emergency assignments and evaluations in Armenia, Cyprus, Kyrgyzstan, Lebanon, Malawi, Morocco, North Macedonia, the Syrian Arab Republic, Tajikistan, Turkmenistan, Ukraine, Uzbekistan and Zambia. He participated and had announcements in international and national medical congresses and contributed to the publication of relevant articles.



Dominik Zenner is Senior Migration Health Advisor for the Regional Office of the International Organization for Migration responsible for the development, coordination and supervision of migration health programme activities, strategies and priority setting in the European Union/European Economic Area, coordinated with national, regional and international partners. Previously, he was a consultant epidemiologist and head of tuberculosis screening in the national tuberculosis section in Public Health England, United Kingdom. He helped to develop and implement the national tuberculosis strategy, including the latent tuberculosis infection screening programme, the health aspects of the United Kingdom refugee programme and the United Kingdom pre-entry tuberculosis screening programme. He has an academic and strategic interest in infectious disease epidemiology and migration health, demonstrated through publications and prizes, and informed national and international policy.

FACILITATORS



Richard Alderslade has been a Teaching Fellow in Public Health at St George's Hospital, University of London, since 2013 and continues to act as an Adviser to the WHO Regional Office for Europe, including the Migration and Health programme. He teaches public and global health subjects at Durham and Nottingham Universities in the United Kingdom, and at New York University in the United States. He has worked for 35 years in public health, national and local health administration, research and higher education in the United Kingdom, and for 10 years in humanitarian development and international health.



Giuseppe Annunziata is a Senior Adviser for the Migration and Health programme at the WHO Regional Office for Europe. He has worked in Africa, Asia, Europe and the Middle East and has more than 20 years of service at WHO at the country, regional and global levels. He is an expert on migration, health and international humanitarian crises. He is a former Director of Rapid Response and Operations at WHO headquarters and Chief of Knowledge and Information Management at the WHO Centre for Health Risk Reduction in Tunis, Tunisia. He has been a team leader of several WHO country assessments aimed at understanding the capacity of national health systems to manage influxes of refugees and migrants. In his free time, he is a voluntary clinician providing primary health care to seasonal migrant workers.



Jozef Bartovic is a Technical Officer with the Migration and Health programme, at the WHO Regional Office for Europe. He previously worked for the Regional Commission for Western Asia of the United Nations Secretariat in Beirut, Lebanon, where he was covering migration issues in the Arab region. After completing his studies in politics, he lived in the United Kingdom working for the Ministry of Health, Public Health England (Health Protection Agency) and the National Health Service. At WHO, Jozef Bartovic works primarily on evidence generation and dissemination, including the European Commission-funded MiHKMa project and the Knowledge Hub on Health and Migration.



Nils Fietje is a Research Officer at the WHO Regional Office for Europe, with a background in English literature and a PhD in cultural history of medicine. Prior to working at WHO, he was a Senior Adviser at the Wellcome Trust (United Kingdom), helping to expand its funding portfolio in the health humanities. At WHO Regional Office for Europe, he is developing a horizontal programme on the cultural contexts of health and well-being. It is the first systematic research programme at WHO to investigate the way in which culture impacts on access, efficacy and perception of health and well-being. In particular, the programme seeks to foster greater integration of health-related humanities and social science research with various WHO activities.



Mihály Kökény is a medical doctor specializing in clinical cardiology, health-care management and political sciences. Having worked in various government positions in Hungary, he served as Minister for Health twice (1996–1998, 2003–2004). His international activities encompass health promotion, environment and health and health-care reforms. As a delegate of his country, he was on the Executive Board of WHO and was Chairman of the Board from 2010. Currently, he is a Senior Fellow in the Global Health Programme at the Graduate Institute of International and Development Studies, Geneva, and contributes to global health diplomacy education and research. He is also a lecturer at the University of Debrecen, Faculty of Public Health in Hungary (on global health and health policy) and a WHO consultant.

The WHO Regional Office for Europe

The World Health Organization (WHO) is a specialized agency of the United Nations created in 1948 with the primary responsibility for international health matters and public health. The WHO Regional Office for Europe is one of six regional offices throughout the world, each with its own programme geared to the particular health conditions of the countries it serves.

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